

# **Quality Vehicle Contracts Limited T/As Fleetbuyer**

## **Fair Wear & Tear / End of Contract**

When you lease a vehicle from us, it is your responsibility to maintain and service the vehicle in line with the manufacturer's requirements and the terms and conditions of your finance agreement as laid down by the relevant finance company.

Information on the manufacturer's requirements can either be found in the owner's manual pack which is supplied with the vehicle or on the manufacturer's website and we can provide you with guides to the finance company's requirements.

An industry accepted guide to fair wear and tear is published by the BVRLA and this is adhered to by the majority of funders.

Fair wear and tear is defined as any acceptable deterioration that occurs to the vehicle during normal usage over the duration of the contract and includes tyres, wheels, paint and bodywork, windows and glass, upholstery and interior finishes.

At the end of your contract, the vehicle will be assessed by an independent agent and any damage deemed to be in excess of the accepted levels of fair wear and tear will be subject to a penalty fine.

A pricing menu can be supplied prior your entering any finance agreement.

Your contract is based on mileage and there will be a charge for any mileage above the contracted mileage at the point of return, this mileage charge will be clearly stated in both our order and the finance contract which you will sign prior to delivery.