

Terms & Conditions

This page tells you information about Us and the Terms on which we source, locate or otherwise identify any Vehicles for you. These Terms will apply to any contract with us for the provision of services. Please read these terms carefully and make sure that you understand them, before placing an order for any of the vehicles listed on our site. By placing an order with us, you agree to be bound by these Terms.

Definitions

Credit Check: Prior to any order being placed, we will pass the information provided by you to our chosen funder/s who will perform a credit search and access details about you/your company from credit reference agencies.

Initial Payment: The amount payable to the funder upon delivery of the vehicle, this is not a refundable sum and forms part of the total sum payable under the terms of the agreement.

Finance Agreement: Following a successful credit application, should you place an order for a vehicle with us, we will provide you with a finance agreement from the funder, this will contain its own terms and conditions which are separate from these terms and conditions, you should only sign the finance agreement if you are happy to be bound by the terms in that finance agreement.

Order: Following a successful credit application, we will ask you to sign an order for the vehicle as described in or quotation, upon receipt of your signed order we will endeavour to secure the vehicle for you, if we are unable to secure the vehicle, you will be given the choice of an alternative vehicle or to cancel your order without penalty.

VAT: Value added tax as provided for in the Value added tax act 1994

We/Our/Us: Refers to Quality Vehicle Contracts Limited T/As Fleetbuyer

You: In the case of a consumer this refers to the individual who presents a credit application and signs an order for the supply of a vehicle, in the case of a company, this applies to the company.

Vehicles

The images of any vehicles on our website are for illustrative purposes only and do not necessarily represent the colour or specification of the vehicle you might choose to order.

We do not offer purchase schemes of any description and you will not own any vehicle supplied by us at the end of the finance agreement.

It is entirely your responsibility to maintain any vehicle supplied by us in accordance with the manufacturer's guidelines and the terms and conditions of the finance agreement for that vehicle.

Consumer

If you are a consumer, you may only apply for credit in your own name and should only provide us with information which is true and correct to the best of your knowledge.

Business Customers

If you are not a consumer, you confirm that you are authorised to bind your company to our terms and conditions, the terms and conditions contained in any order which you place with us and the terms and conditions contained within any finance agreement which you subsequently sign relating to the supply of any vehicle/s which you have ordered from us.

Consumer right of cancellation and refund

As a consumer, your consumer right of cancellation and refund is not affected by your acceptance of our terms and conditions.

Our right to cancel

We reserve the right to cancel your order due to events outside of our control or the unavailability of key personnel which result in us being unable to fulfil your order.

Delivery

An estimated delivery date will be shown on the order which you will be asked to sign, this estimate is based on information provided by the supplying dealer or manufacturer, occasionally, delivery dates will change for reasons which are outside of our control and we cannot be held to a specific delivery date.

Pricing and charges

We take reasonable care to ensure that the pricing displayed on our website is correct, however, pricing is continually subject to change by manufacturers and finance companies and we cannot guarantee the pricing on our website. When you place an order, we take every possible precaution to protect you from future price increases from manufacturers and variations in pricing from finance companies, however, in the unlikely event that we are unable to protect you from such price increases we will give you the opportunity to cancel your order without penalty.

Our liability

We will under no circumstances be liable to you for any losses which you may suffer as a result of the services which we supply to you.

Information about us and how to contact us

We are a company registered in England and Wales with company number 3436013 whose registered address is Hanover House, 18 Mount Ephraim Rd, Tunbridge Wells, Kent, TN1 1ED.

If you have any questions or complaints regarding the services which we have provided, please contact us:

By Post:

Quality Vehicle Contracts Limited T/As Fleetbuyer
The Warehouse
Draper Street
Southborough

Kent
TN4 0PG

By Telephone:
01892 514471

By email:
Complaints@fleetbuyer.co.uk